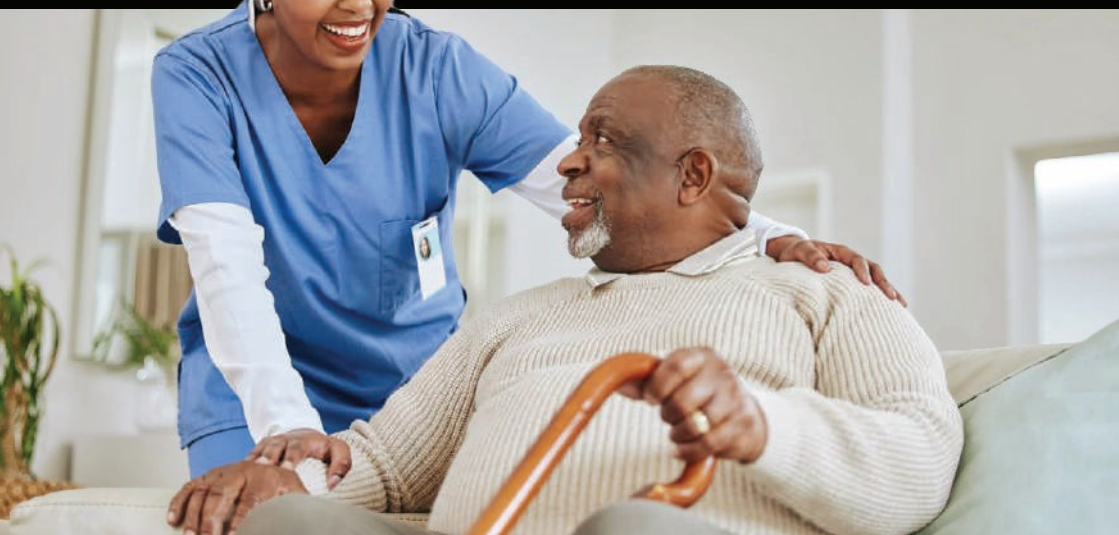




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HEALTH RESOURCE GROUP

WHERE CARE MEETS COMPASSION




At Matched Health Resource Group, we believe that care goes beyond meeting physical needs; it is about connecting with compassion and understanding. Our dedicated team is passionate about enhancing the lives of individuals in the comfort of their own homes, and we take pride in supporting healthcare organizations with reliable staffing services.



ABOUT US

At Matched Health Resource Group, we are dedicated to delivering exceptional non-medical home care services that support individuals in the comfort of their own homes. We also provide exclusive caregiving staffing services to Long Term Care facilities, Assisted Living Facilities, Hospitals, and Adult Family Homes. Our mission is to provide compassionate care and reliable staffing to enhance the lives of individuals and meet the diverse needs of healthcare organizations.



OUR MISSION

Our mission is to improve the well-being and quality of life of our clients by providing personalized, professional, and reliable home care services.



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SERVICES

In-Home Care

At Matched Health Resource Group, we understand that every individual has unique care needs and preferences. Our In-Home Care services are designed to provide compassionate and personalized assistance that allows our clients to safely and comfortably stay in the familiarity of their own homes. We take pride in our commitment to delivering one-on-one care and support that enhances the quality of life for those we serve.

Creating Personalized Care Plans

We believe that personalized care is the key to meeting the diverse needs of our clients effectively. When you choose our In-Home Care services, we begin by conducting a thorough assessment of each individual's physical, emotional, and medical requirements. Our experienced care coordinators work closely with the client and their family to understand their unique situation, preferences, and goals.

Tailoring Care to Individual Needs

Based on the assessment, we create customized care plans tailored to each person's specific needs and circumstances. Our care plans are flexible, allowing us to respond promptly to any changes in requirements or health conditions. Whether you or your loved one need just a few hours of assistance a week or around-the-clock live-in care, our team of qualified caregivers is dedicated to delivering the right level of support.

Comprehensive Range of Services

Our In-Home Care services encompass a comprehensive range of assistance, ensuring that all aspects of well-being are addressed. From personal care, medication management, and mobility support to companionship, meal preparation, light housekeeping, and transportation, we offer a wide array of services to promote comfort, safety, and independence.

Highly Trained and Compassionate Caregivers

Our caregivers are not only highly trained and experienced but also deeply compassionate. They are carefully selected through a rigorous screening process to ensure they have the necessary skills and qualities to provide the highest level of care.

With Matched Health Resource Group, you can have peace of mind knowing that your loved one is in the hands of a dedicated and caring professional.

Regular Assessment and Communication

Our commitment to personalized care doesn't end with the creation of the care plan. We conduct regular assessments and maintain open lines of communication with the client and their family. This allows us to continually evaluate the effectiveness of the care plan and make any necessary adjustments to ensure that the client's evolving needs are met.



Empowering Independence and Dignity

At Matched Health Resource Group, we believe in empowering Independence and preserving dignity. Our caregivers provide support with utmost respect, allowing clients to maintain a sense of control and autonomy over their daily lives. We strive to foster a nurturing and supportive environment that enhances emotional well-being and promotes a sense of security and belonging.

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TRANSITION PLANNING AND PLACEMENT

At Matched Health Resource Group, we value the importance of a seamless and efficient discharge process for patients leaving the hospital and transitioning to home care. We collaborate closely with hospitals to coordinate the discharge process and identify suitable home care agencies for patients in need of ongoing care and support. Here's how we achieve this collaborative effort:

1. Initial Communication

Our collaboration begins with establishing open communication channels with hospital discharge planners, case managers, social workers, and other healthcare professionals involved in the patient's care.

We ensure that our contact information is readily available to the hospital staff, making it easy for them to reach out to us when a patient requires home care services.

2. Care Assessment

When a patient is identified as needing home care after discharge, we work with the hospital's care team to conduct a comprehensive assessment of the patient's medical and non-medical needs. This assessment helps us understand the level of care required and the specific services the patient will benefit from at home.

3. Creating Personalized Care Plans

Based on the assessment, we collaborate with hospital staff to develop personalized care plans tailored to meet the patient's unique needs and preferences. The care plan outlines the specific services and support the patient will receive at home, ensuring a smooth and effective transition from hospital to home care.

4. Identifying Suitable Home Care Agencies

At Matched Health Resource Group, we ensure that our services align with the patient's care needs. If we can meet the patient's requirements, we coordinate the necessary arrangements and ensure that our team of qualified caregivers is ready to provide care upon discharge.

5. Referral Process: In cases where we may not have the specific expertise or availability to meet the patient's needs, we collaborate with other suitable home care agencies in the area. We refer patients to these agencies and ensure that the transition of care is well-coordinated.

6. Continuous Communication: Throughout the discharge process, we maintain ongoing communication with the hospital staff to update them on the patient's care plan and any changes in their condition. This open communication ensures that the patient's care remains consistent and responsive to their evolving needs.

7. Patient and Family Involvement: We actively involve patients and their families in the care planning process. Their input and preferences are considered when designing the care plan, ensuring that the patient's values and goals are respected throughout their home care journey.

8. Post-Discharge Follow-up: Our collaboration with hospitals doesn't end at discharge. We continue to follow up with patients and their families after they return home to ensure that they are receiving the care and support they need. Any concerns or adjustments to the care plan are addressed promptly to promote a positive and successful transition to home care.

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STAFFING SERVICES

At Matched Health Resource Group, we take pride in providing exclusive staffing solutions to Long Term Care [LTC] facilities, Assisted Living Facilities (ALF), and Hospitals. We play a crucial role in supporting these healthcare organizations by offering a dedicated and qualified workforce to meet their staffing needs. Here's how our agency supports staffing in LTC, ALF, and Hospitals:

- **Qualified and Trained Staff:** We maintain a pool of highly qualified and trained healthcare professionals, including Home Health Aides (HHAs), Certified Nursing Assistants (CNAs), Registered Nurses (RNs), and Licensed Practical Nurses (LPNs). Our rigorous screening and selection process ensure that we hire caregivers with the necessary skills, experience, and dedication to provide top-notch care to residents and patients.

- **Flexible Staffing Solutions:** We understand that healthcare facilities often face fluctuating staffing demands. Whether it's short-term staffing shortages, seasonal fluctuations, or unexpected leaves, Matched Health Resource Group offers flexible staffing solutions to ensure that facilities have the right number of caregivers to maintain quality care and services.

- **24/7 Availability:** Healthcare facilities operate around the clock, and we are prepared to meet their staffing needs at any time. We provide staffing support 24/7, including weekends and holidays, to ensure seamless continuity of care and maintain the highest standards of service.

- **Specialized Caregivers:** Different healthcare settings have unique care requirements. We match healthcare professionals with the specific skills and experience needed for each facility. For instance, we provide specialized Alzheimer's and Dementia Caregivers for facilities catering to residents with memory care needs.

- **Compliance and Training:** Our caregivers undergo regular training and updates on the latest healthcare practices and regulations. We ensure that all our staff are compliant with state and federal regulations, including certifications and licensing.

• **Fast Response Time:** We understand the urgency of staffing needs in healthcare facilities. Matched Health Resource Group maintains a streamlined communication system to respond quickly to staffing requests and ensure that facilities are adequately staffed in a timely manner.

• **Team Collaboration:** Matched Health Resource Group maintains open lines of communication with healthcare facility administrators and management. We work collaboratively with them to understand their unique staffing requirements and create staffing plans that align with their goals and objectives.

• **Quality Assurance:** We are committed to delivering high-quality care and services. Matched Health Resource Group conducts regular performance evaluations and gathers feedback from healthcare facilities to ensure that our caregivers meet the expected standards of care.



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